



## What are my options for finding alternative permanent accommodation if I do not want to return to Childers Street following the fire?

New World understands that you may not want to return to Childers Street following the recent fire. We must advise that your search may have to continue once you return to Childers Street but New World will do all we can to assist you with finding a move. We hope this leaflet provides you with the information you need to explore all your options to find a new permanent property.

### 1. New World Transfer Register

We hold an internal transfer register for any properties which become available however we are unable to say if or when a suitable property will become void. We ask that you ensure a transfer form has been completed (or updated if completed a while ago) to ensure we have the correct information regarding the size of property and location you require. We also ask that you complete a household update form so we can guarantee that we are looking for the correct size property for you. The transfer and household update form can be found on our website – please visit [www.newha.co.uk/for-our-tenants](http://www.newha.co.uk/for-our-tenants) or alternatively contact us on **020 8675 0320** if you require a hard copy.

### 2. Register with Lewisham Housing

It has been confirmed that any tenant who is living in the borough has the right to register for an alternative property through or with the council. This must be done online via homesearch. The link to register is: [www.lewishamhomesearch.org.uk](http://www.lewishamhomesearch.org.uk) If required, New World can provide a supporting letter for your application.

### 3. Moving out of Lewisham

If you are looking to move out of Lewisham there are two places you can register your interest, [www.homefinderuk.org](http://www.homefinderuk.org) and [www.housingmoves.org](http://www.housingmoves.org) Both of these sites are free of charge and allow you to search and bid for properties outside of Lewisham.

### 4. Homeswapper

Another option to explore is a mutual exchange. There are a number of social media groups you can join but the official channel is via Homeswapper. You can register for this free of charge via [www.homeswapper.co.uk](http://www.homeswapper.co.uk) You are required to actively search on the site for possible exchanges and to make contact with any property you are interested in. We understand you are not currently in your property but if someone is interested in your Childers Street property you could discuss the situation and see if they are happy to delay any move until it is available again.

### 5. New World

We will speak with partnering associations and request they consider our tenants who are in need of a move. We cannot determine their decisions. We will write supporting letters to support your moves. We will search on Housingmoves for urgent vacancies that may become available and refer tenants, but these are very uncommon and can be anywhere in London.

New World will continue to explore all options available to source alternative permanent housing for you but we ask that you remain active in exploring all the avenues available to you. Remember we need to have a good list of all areas that tenants are willing to accept and up to date information regarding your household and property requirements.

If you wish to discuss this further please contact Lauren via **020 8675 0320** or [info@newha.co.uk](mailto:info@newha.co.uk)